

**From:** Shabana Insaf  
**To:** Microsoft ATR  
**Date:** 1/27/02 5:42pm  
**Subject:** Microsoft settlement

Renata B. Hesse  
Antitrust Division, U.S. Department of Justice  
601 D Street NW, Suite 1200  
Washington, DC 20530-0001

Dear Ms. Hesse,

I have been a highly satisfied customer of Microsoft products for a decade. I prefer to use the microsoft internet explorer over the Netscape browser, since it is linked to many programs and therefore is very convinient to use. It is beyond my imagination that offering such convinience to customers is unlawful in a country such as America which stands for freedom. It is time we re-examined the anti-trust law structure which allows unsuccessful businesses to force the market down so they can compete. This is not in accordance with the fundamental principles of capitalism.

As a consumer, I am appalled that a company that offers it's browser for free is being harrassed because another company wishes to compete by charging for their browser. As a taxpayer, I lose from both sides since my tax money is being used to destroy a company that has served the people of America with its ingenuity and courage. I hope that the department of justice will not commit this act of injustice directed towards microsoft and ultimately towards all the people of America.

Sincerely,

Shabana Insaf

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